

## Certificate in International Health Consultancy Testimonials

### Alumni 2017

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*"Your course curriculum, teaching methods and participant selection is top notch and I commend the great work that you and your colleagues do. It was truly a well spent three weeks as I oftentimes walk away from professional development activities feeling shortchanged. I will stay in touch and I do hope that we will find cause to collaborate professionally."*

*"I was promoted to the position of Senior Monitoring and Evaluation Advisor at my current project a week ago after returning from the IHC Course; Also I applied for an opportunity to serve as a lead researcher for a consultancy. I applied and had very good response and have been offered the role as lead consultant, so I have a great opportunity to use all the skills I learnt from IHC 2017."*

*"After three weeks in Liverpool UK, home of the Beatles, I am on my way home! I had the absolute privilege of working with experts from the Liverpool School of Tropical Medicine, and health experts from around the world, to complete a post grad certificate in International Health Consultancy. It's great to be coming home with more skills, know-how, experience and capacity in the wonderful world of international health. Thanks team IHC LSTM!!!!*

*"I would like to thank everyone for the good collaboration. It was such a wonderful experience in my career and I have learned a lot from each of you. Thank you very much..... this course will make a huge impact on my career."*

### IHC Consultancy Clients 2017

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*"I just wanted to say a huge thank you. The whole process of this consultancy was made exceptionally easy by your professionalism, skills and approachability. You have undertaken a great piece of work and produced a hugely valuable report which we can now utilise to answer some quick wins about communications and awareness and given us a basis on which to seek further intelligence to help build a case for service development and sustainability. Your presentation was simple, effective and succinct. I'd like to wish you all good luck in your future consultancy roles and I see some exciting prospects ahead." Sarah Johnson Griffiths, Public Health Consultant, Halton Borough Council*

*"The teams focus and determination to deliver a purposeful outcome that was useful and sustainable was obvious. The work you have done will exceed OFSTED expectations. Thank you to the team – the children of OLGH will benefit from your work both now and in the future. ", Sarah Peacock, Head Teacher, Our Lady of Good Help School.*

### Alumni 2016

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*"The convenors provided exceptional support and worked incredibly hard – not just the course content but ensuring everyone was ok.... They provide the perfect mixture of support and direct honest feedback..."*

*"My expectations have been more than met on both a practical and theoretical level....."*

*"The course has reframed my thinking about consultancy at a fundamental level; I can now confidently apply for consultancy work*

*"I would love to be an international health consultant and will continue with this journey...."*

*"I might now consider doing some consultancy work... Not my original purpose for attending the course."*

*"What surprised me most was the intensity of the course and the passion of all the students...."*

### IHC Consultancy Clients 2016

*"The team had a tricky consultancy from us and did an amazing job of delivery. This has given us a great deal of information to formulate a plan to take to the Liverpool Women's Hospital Board....." Sanyu Research Unit*

*"The team were brilliant ... ..they listened to what we wanted them to do and asked relevant questions. They understood precisely what we needed and delivered it...." Sanyu & SAfRI (Sanyu African Research Institute)*

*"..... good experience with solid outcomes which we be shared with trustees, staff, volunteers and service users..... this will enable us to look at positive restructuring of our service delivery" Sahir House*

*"A fantastic group that did great work for us....." Health Equalities Group*

### Alumni, 2015

*"I have just won my first international consultancy project bidding with a fellow Alumni from the course. If I had not attended this course I would not have had the knowledge and insight in how to compete for and win this exciting piece of work!. I have also already recuperated the course fees!"*

*"It was a brilliant experience on every level. I enjoyed it enormously and felt that I was learning a lot. The combination of class based teaching with analytical and hands on practical exercises worked really well, and I thought it was very imaginatively structured and facilitated..... Great teachers, great class mates, and a great city - so what could be better!"*

*"Keep the imagination, innovation and ideas going! This course stands out because it is not too prescriptive and builds on your collective experience....."*

*"What surprised me was the personal interest of the tutors in our progress and their genuine interest to really push us and get us up and running....."*

*"Very person centred, and lectures from very senior international health consultants"*

*"I really enjoyed that the course mirrored real life consultancy expectations; pressure pot; no deception"*

*"I am so glad I came. This course would be so useful for many of the consultants I have worked with*

*"Very different from courses I usually attend - the theory to practice element was brilliant"*

### IHC Consultancy Clients 2015

*"Our staff are now energised and inspired to do things" Clatterbridge Cancer Centre*

*Found the whole experience very positive working with the team and getting a broader focus on the issues... Team was well prepared and the report will provide a baseline for developing work and implementing the Trust's strategic Objectives" Health Equalities Group*

*"Very useful and realistic recommendations to take forward. Has been really useful in demonstrating the need for young peoples voices to be heard" Brook, Liverpool*

*"Really blown away by the report and presentation, especially the sensitivity to our context. The tone and style really reflect our approach. The findings will be extremely valuable in our planning and development as well as fundraising" Family Refugee Support Project*

#### External Examiner 2015

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*"The International Health Consultancy Skills Course continues to be a unique course. The standards of the programme are in line with international standards expected of an institution such as the Liverpool School of Tropical Medicine and the overall quality and breadth of students attending the course continues to reflect this. The high standard of performance of candidates overall reflects the high standards of the programme"*

#### Alumni, 2014

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*"I've been using my newly acquired consultancy skills for some rural work in the north of Kenya, setting up a drug and alcohol project. I referred to the course lectures and handouts on numerous occasions, a real reminder of how useful the course was!"*

*"Thank you for an amazing few weeks - I've learnt a lot of practical information about being a free-lance consultant"*

*"Received unfaltering support from tutors, content was superb and brilliant networking opportunity - thank you!"*

*"I really enjoyed the facilitation, the friendliness, the wide mix of participants, the materials, the whole course"*

*"I was really surprised how good the course was and how valuable it will be for my future..."*

*"The best professional development course I have been on yet!"*

*"The IHC course has provided more learning for me in 3 weeks than the 1-year senior management course I recently attended!"*

#### IHC Consultancy Clients, 2014

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*"Thank you for providing us with the opportunity to be involved in this fantastic programme." Active Women Project Manager, Liverpool City Council.*

*"A very positive experience, team well led and professional. Findings and recommendations will be helpful and shared across Cheshire and Merseyside. I hope we can work with you again in 2015 and look forward to it." CEO, Health and Equalities Group, Liverpool*

*"A fantastic piece of work – thank you." CEO, Mary Seacole House, Toxteth, Liverpool.*

*"It has been an absolute pleasure to be involved in this consultancy and the team have been fantastic, thank you for the opportunity." Project Manager, Independence Initiative, Bootle, Liverpool.*

### Alumni, 2013

*"The course was well organised, with clear direction and every aspect has been covered, very thorough and the transition from lectures to practical consultancy was good."*

*"Very well designed and the course directors were very human, very approachable. They are the only contacts in international health which I have, but I feel I could contact them even after the course and they would respond."*

*"Brilliant course - absolutely fantastic! Robust, thorough, practical skills gained, new knowledge and above all fun! I will be recommending it to colleagues seeking & already working in international health!"*

### IHC Consultancy Clients, 2013

*"On behalf of Saveria's Board thank you very much for involving Saveria in IHC Course. We are more than happy with the final report and will make great use of it in forward planning and funding bids. I am sure we would consider participating again in the future."*

*"Thanks for including us in your consultancy work we really benefitted from it. The team were an absolute pleasure to have. They were conscientious, friendly and professional"*

*"Great product in the timeframe – very happy to work with you again!"*

### External Examiner, 2012, 2013

*"The International Health Consultancy Skills Course is extremely well organised and students feel well supported before and during the course. The mix of lectures and practical course exercises works well and in fact the practical elements of the course offers something which is quite unique and obviously highly valued by students."*

*"The high standard of performance overall of candidates reflects the high standards of the programme. External clients were clearly highly impressed by the professionalism, quality and standard of the work of the LSTM course participants. It was obvious that the work completed was genuinely valued by these clients."*

### Alumni 2012

*"One of the best courses I've ever attended.....this course is essential for professional development!"*

*"I am very clinical focused in my job and the course has helped me focus on my practical skills"*

*"It has been a refreshing experience and the tutors have been inspiring.....the course surpassed my expectations – exhausting but a wonderful learning experience"*

*"This is a very high quality course and one of the best short courses I've attended. It is enormously practical, covering a wide range of relevant skills and tools for International health consultancy. This course is also really relevant to those in consultancy in Europe and the UK"*

### IHC Consultancy Clients, 2012

*"The LSTM consultancy work has sparked a whole raft of activity and we are implementing the vast majority of recommendations from the group. It's been fascinating and moved us on considerably. More importantly it looks like it will have important ramifications in helping reduce blindness across Europe."*

*"We were impressed by the energy and professionalism shown by the team. The report is useful and thought provoking – exactly what we had hoped for!"*

## Alumni, 2011

*"This course has been of value to me even more than 3 years on !"*

*"In my 30 years of continuing professional development, I have never been on a more challenging and excellently organised course"*

*"The course was worth every penny! I now feel energised and ready to apply what I have learned within my own consultancy company and work"*

## Ingrid Quinn, Alumni 2010

"In joining the course, my goal was to enhance my own professional knowledge and competence. I was impressed with the high level of expertise and the combination of theoretical and practical learning. The structured programme, broad range of topics covered and the opportunity to apply new skills through the real world consultancy exercise is invaluable. The course is an excellent professional development programme. I would highly recommend it to those wanting further develop their skills in the field of international health consulting."

## Louise Ormond, Alumni 2010

"The course operates a highly interactive model with presentations by experienced consultants and lots of opportunities for ideas exchange and networking. For me, one of the major benefits was the opportunity to work on an actual consultancy offered as part of the course, which provided the ideal means of putting recently learnt skills into practice. Overall, the course provided a fun and energising environment for me to consolidate and expand my knowledge base, and to extend my network of international contacts."

## Dr Imad Tleyjeh, Alumni 2010

"Although I did not plan a career in International Health Consultancy, I was attracted by the course profile and objectives. I realized after attending the course that its benefits go beyond international health consultancy. I believe it is very useful for anyone involved in healthcare management. It highlights unique 'soft skills' and practical but systematic approaches to any consultancy process. It took me from the 'luxury' of research work to the reality and complexity of international health problems. It is a great advantage to combine research and consultancy skills. I have enjoyed the course, the teamwork and the project."

## Simon Gould, PhD, MPH, Alumni 2010

"Probably like a lot of people who take the course, I was looking to make a career change. The course turned out to be both thoroughly enjoyable and very instructive. Since taking the course I have been appointed as the field manager for a programme in South Sudan. Although I am not actually doing short term consultancies, I have found that a lot of what was taught on the course has greatly helped me to manage the technical assistants and consultants that we contract for the programme; including working with the MOH to identify their needs for technical assistance, drafting the TOR, quality assurance of each stage of the TA process, and finally the checking of all reports before going to the MOH for approval."

## Uchenna Rowland Onyeizu, Alumni 2010

"Getting enrolled and participating in the course exposed me to basic and detailed intrigues used for engaging consultancy assignments at local, national and international level, with emphasis on delivering the technical aspects of consultancy engagements. Some of the beauties in participating on this course were the participation of professionals of different socio-cultural and geographical backgrounds, the participatory learning methodologies that included a real-time supervised consultancy, and the numerous social settings. My clients have commented on the improved services I now render, my consultancy outfit has continuously benefited from my experiences as I share these with my colleagues, and have updated our company's library with the technical



notes and documents I got from this course. I am always proud of communicating with my classmates on regular basis, as we update ourselves with opportunities on consultancy jobs.”

Beth Walden, Alumni 2010

“I attended the course within 6 months of becoming a project coordinator with Liverpool Associates in Tropical Health (LATH). My learning curve was great! The course really helped me understand the global context for health development and the role there is for consultancy. As a result I now feel more confident in developing proposals and negotiating with donors; I am better equipped to market my consultants and represent their interests; and through participating in a consultancy myself as part of the course, I now have a better understanding of the circumstances in which consultants deliver their work which has improved my planning and project management skills and enhanced my relationships with those delivering consultancy for LATH.”